

FC LOKOMOTIVA Rijeka

FOOTBALL CLUB FOR YOUNG PLAYERS
DRIVEN BY EXCELLENCE





Profile highlights

Amateur football club from Rijeka, Croatia

Founded in 1946

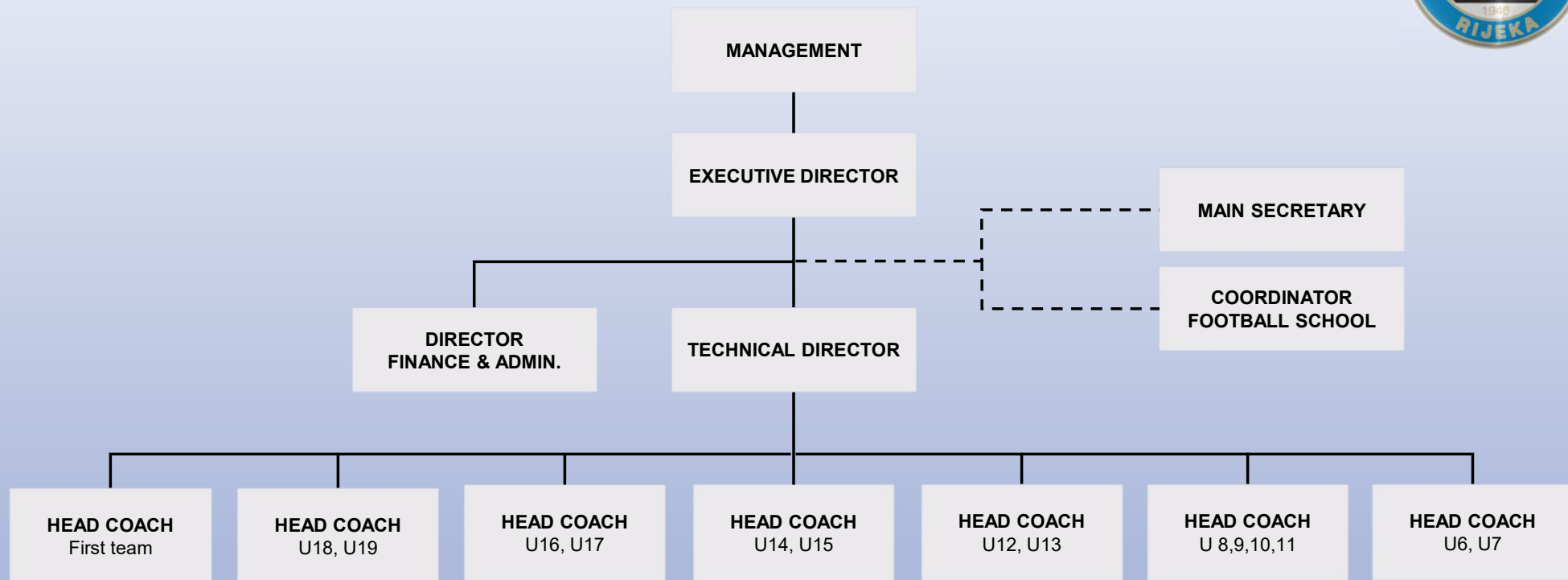
350 active players in eight categories

Over 25 educated coaches

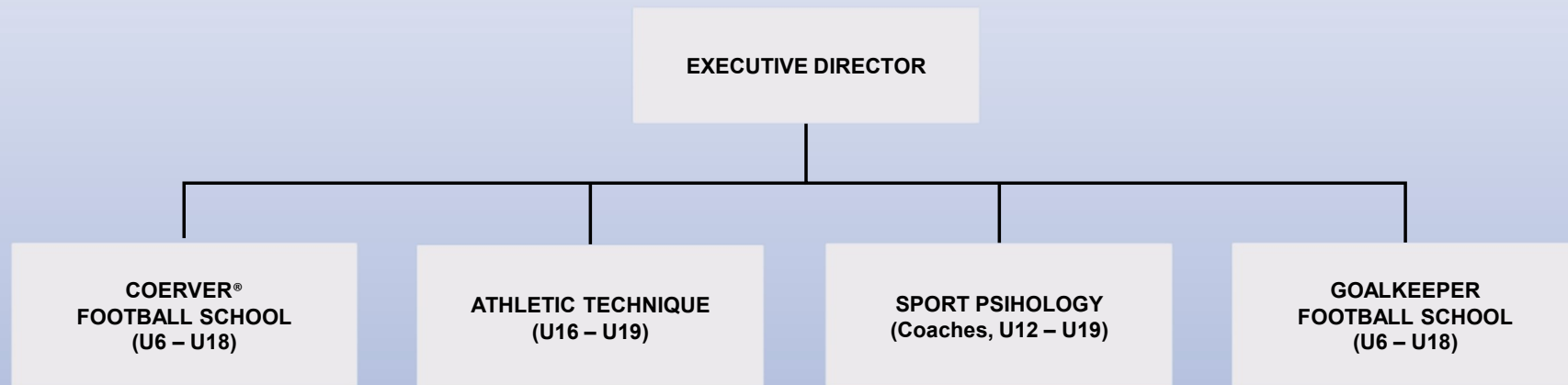
ISO 9001:2015 certified

COERVER® partner club

Line Organisation



Functional Organisation



MISSION & STRATEGY



MISSION : To become the leading amateur football club in the region and beyond recognized as the center of excellence in the segment of football schools for younger players categories.

STRATEGY : To develop organisation and methodology to raise the quality of coaching and players in the 13-18y age categories to become competitive with the top level of the same category in Croatia.



ACTION PLAN HIGHLIGHTS

Implementation of QA system certified by ISO 9001:2015 (achieved)

Implementation of COERVER® football school methodology (achieved)

Improve the training program in scope and quality (in progress)

Establish reliable, transparent and sustainable financial operation (achieved)

QUALITY MANAGEMENT SYSTEM




Bureau Veritas Certification

NOGOMETNI KLUB "LOKOMOTIVA" RIJEKA

Omladinska 8, 51000 Rijeka, Croatia

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015

Scope of certification

FOOTBALL SCHOOL, PARTICIPATION IN SPORTS COMPETITIONS.

Original cycle start date: 08-07-2021
Expiry Date of Previous Cycle: NA
Certification / Recertification Audit Date: 07-06-2021
Certification / Recertification cycle start date: 08-07-2021
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 07-07-2024

Certificate No.: **HR008414** Version: 1 Issue Date: 08-07-2021




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Certification Body Address: 5th Floor, 86 Prescot Street, London, E1 8HG, United Kingdom
Local Office: Clotina 17a, 51000 Rijeka, Croatia

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call 05 886 91 213 472



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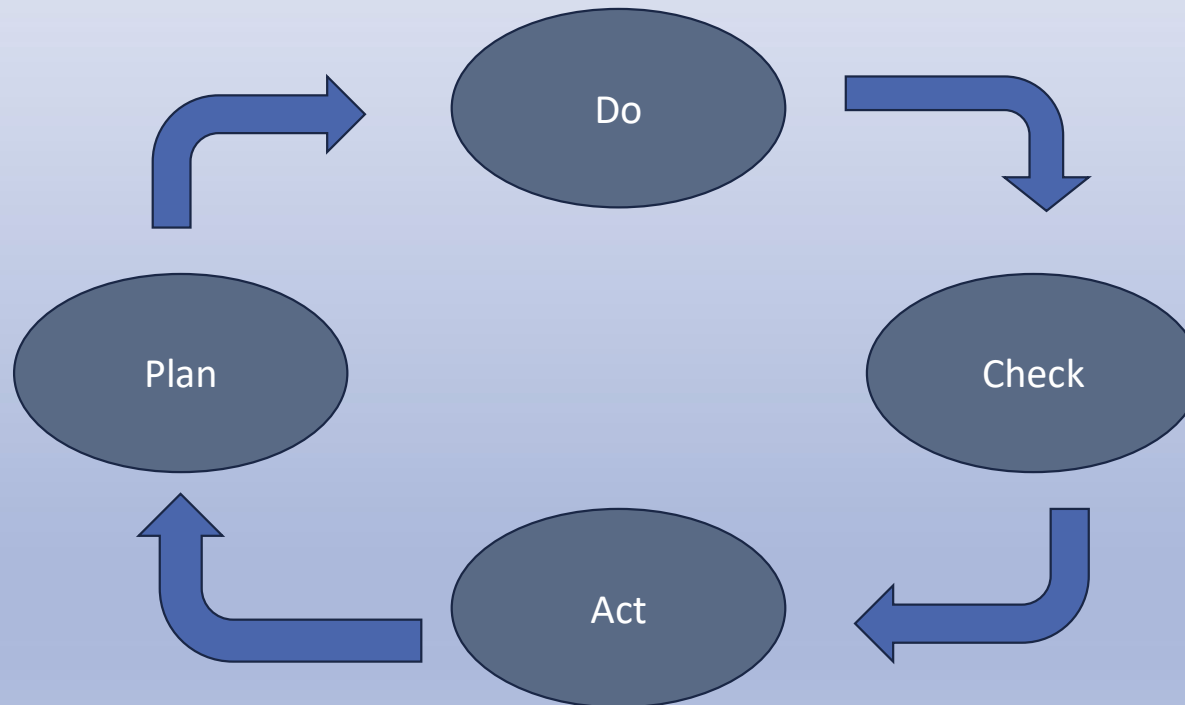
QMS DOCUMENTS TREE





QMS – BASIC PRINCIPLES

“Quality Circle”



QA SYSTEM – Quality Policy



Quality Policy

NK Lokomotiva is a football education center (technique, tactics, physical preparation, psychology) for competitors of all ages, from pre-school age to seniors. The club competes both in leagues at the level of the PG county and wider.

NK Lokomotiva undertakes to reach and, if possible, exceed the expectations of competitors and their parents in order to:

- In the younger categories, to become recognized as the Center of Excellence of the football school
- In the categories of pioneers, cadets and juniors – educate competitors who can compete in their categories with players from the best clubs in Croatia
- Bring Seniors to a higher level of competition

In order to achieve the above, NK Lokomotiva continuously improves:

- coaches education and training quality
- competitive drive for all ages
- the quality of work process management
- quality, sustainability and transparency of financing

Our management undertakes to monitor and measure all important performances, continuously improve all key processes in the club and create a quality work environment.

Our employees undertake to take full responsibility for their individual work in accordance with the club's quality goals.

Rijeka, 01.04.2021

Marjan Pulišić



QMS – scope and complexity:

- Actual number of Standard Operating Procedures : 10
- Actual number of Working Procedures : 105
- Actual number of video instructions : 168
- Annual audits performed : abt. 30
- Main competence / skill areas covered with QMS :
 - Football technique
 - Athletic technique
 - Sport psihology
- Non-conformity solution methods used: 7 step method

SWOT ANALYSIS



Strengths	Weaknesses
Strong management's commitment to the excellence in organisation and processes	Unstable financing and collection of membership fees
Coaches education level	Limited availability of adequate resources for the defined criteria
The width of the range of children's ages attending football school	
Competition teams	
Opportunities	Threats
Strengthening of relations with regional sport stakeholders (City of Rijeka, PG County, National Football Association)	Possible fluctuation of resources to other clubs
Based on the public awareness of the club's orientation towards excellence – increased attractiveness for new members	Insufficient funding

QMS in football - practice

QMS has become a „must“ standard of the modern business – and slowly in also enters sport / football:



JÖRN SCHLIMM

FIFA

Senior Manager - Audit, Risk & Advisory

QUOTE : Like in every industry, sports organizations should implement basic quality principles according to international best practice such as ISO 9001:2015.